



Webinar – 17th February 2026

Sibasi Connect for Commercial & Govt

Essential Microsoft & AI-Powered Tech for 2026



More: <https://sibasi.academy>

Housekeeping



Recording

This session will be recorded and once our marketing team has worked their magic, it'll be sent to your inboxes within 6 business days.



Q&A

Ask questions throughout the presentation using the Q&A feature within Teams.

Human labor is reaching its limits

Capacity Gap

80%

of global
workers agreed
they lacked
enough time/
energy to do
their work

53%

of leaders
agreed
productivity
must increase

What to expect in 2026 in Tech Sector



Copilot

Every employee
has a Copilot




Agents

Every organization
process transformed by
agents

Evolving organizational automations with AI

Before 2023

Knowledge workers



2023–2025

Knowledge workers + Copilot



2026

Knowledge workers with Copilot managing Agents





Copilot is a **force multiplier**.
AI does a lot of the heavy
lifting so the people we help
don't fall between the cracks

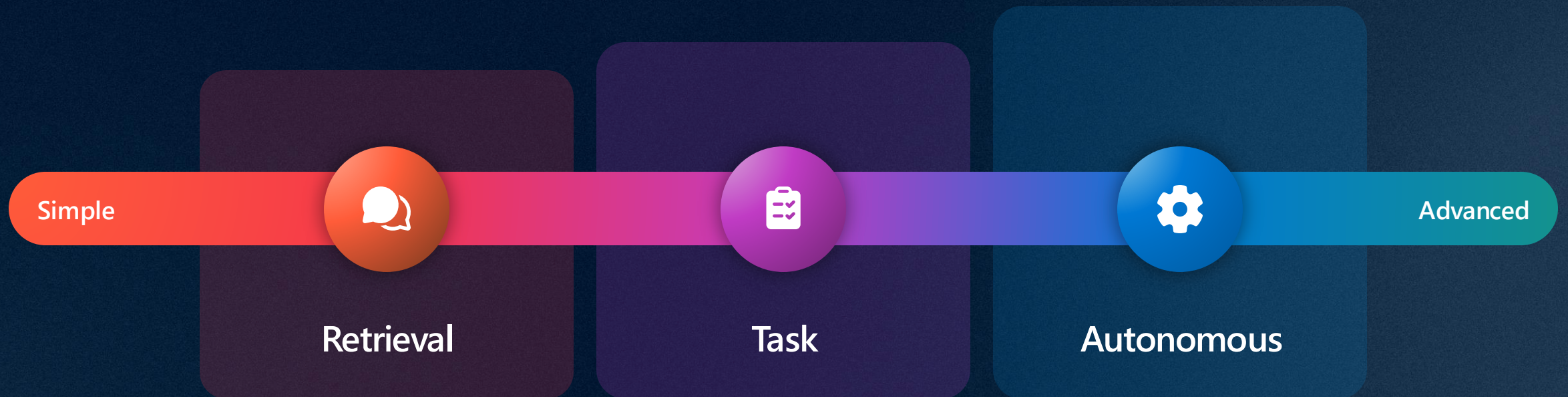
Joel Ramjohn

President, Agape Source



What are agents?

Agents use AI to automate and execute business processes, working alongside or on behalf of a person, team or organization



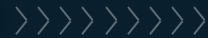
← Agents vary complexity and capabilities depending on your need →

Example

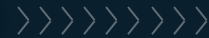
Autonomous

HOW IT WORKS

1 - Trigger



2 - Instructions



3 - Plan



4 - Outcome

Agent automatically reacts to triggers








When a new email arrives
Office 365 Outlook



Agent follows your instructions

- You are an agent that helps to evaluate and staff incoming engagement requests from clients.
- First, analyze the incoming email to extract key client details. Verify the engagement information and confirm the industry sector. Assess historical data and identify the required expertise. Assign a suitable partner and notify them. Log the engagement details and inform the engagement director.

Agent completes the ask using your data and knowledge

-  Engagement staffing logic
-  Submit engagement
-  Send an email
-  Retrieve partner
-  Message in Copilot



Agent generates a response



Agent

You have been assigned to a new engagement requiring your expertise in Technology Solutions.



The problems agents address will continue to expand

User-led

Unlock innovation at every level, department & function

Apply new technology to existing problems to optimize

Fast and iterative

Today

Apply existing technology to an **existing problem** to optimize existing processes

Org-led

Create business-changing agents

Apply new technology to new opportunities

Top-down approach



Core Areas

for a *Frontier Firm* in this era



Deliver programs more effectively

Improve field visibility, streamline workflows, and use data to maximize impact across diverse and often remote communities



Better Stakeholder Engagement

Connect with donors and meet expectations, improve field visibility, streamline workflows, and use data to maximize impact across diverse and often remote communities



Operational Efficiency & Security

Strengthen internal systems with secure, modern, and cost-effective tools that support compliance and resilience despite infrastructure constraints.

Becoming Frontier

Success framework



Enrich
employee
experiences



Reinvent
customer
engagement



Reshape
business
processes



Bend the
curve on
innovation

Becoming Frontier

Success framework

Enrich employee experiences

Reinvent customer engagement

Reshape business processes

Bend the curve on innovation



Approach

 **AI Business Solutions**

 **Cloud & AI Platforms**

 **Security**

The most secure AI solution for your organization

More value at a price designed for small and medium-sized enterprises

Secure AI Business Solutions

Best-in-class
productivity



+ more

**Microsoft 365 Business
Premium**



AI built for work



**Microsoft 365 Copilot
Business**



Enterprise-grade
security



**Microsoft Purview Suite for
Business Premium**

Secure and govern AI with Microsoft

The first security provider to deliver comprehensive solutions



AI-first, end-to-end security platform

Becoming Frontier

Success framework



Enrich
employee
experiences



Reinvent
customer
engagement



Reshape
business
processes



Bend the
curve on
innovation

Becoming Frontier

Opportunities



Enrich staff experiences



Reinvent customer engagement



Reshape business processes



Bend the curve on innovation



Approach



AI Business Solutions

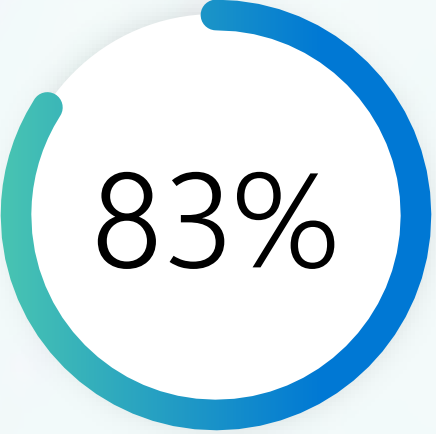


Cloud & AI Platforms



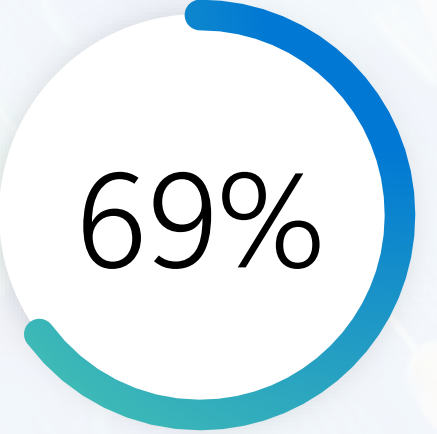
Security

AI is only as good as the data it's grounded on



83%

of senior business leaders said their organization's AI adoption would be faster if they had stronger data infrastructure in place



69%

of top-performing companies have implemented data modernizations

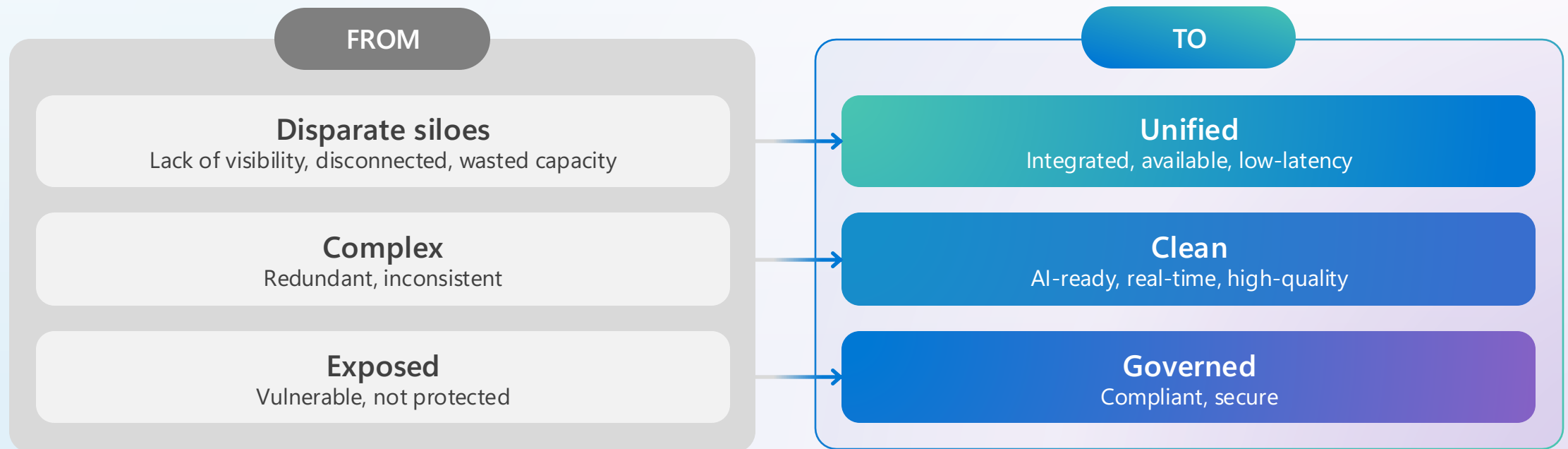
Sources: [Gartner](#), [EY](#)

Unlock AI with unified data

AI is only as good as the data it trains on

90% believe that unifying data on a single platform is critical for AI

72% agree that data issues are the most likely factor to jeopardize AI goals



1. [Cloudera](#)
2. [Databricks](#)

Activate your entire data estate for AI innovation

1

Unify your
data estate

2

Transform data for
powerful AI solutions

3

Empower everyone with
analytics and insights

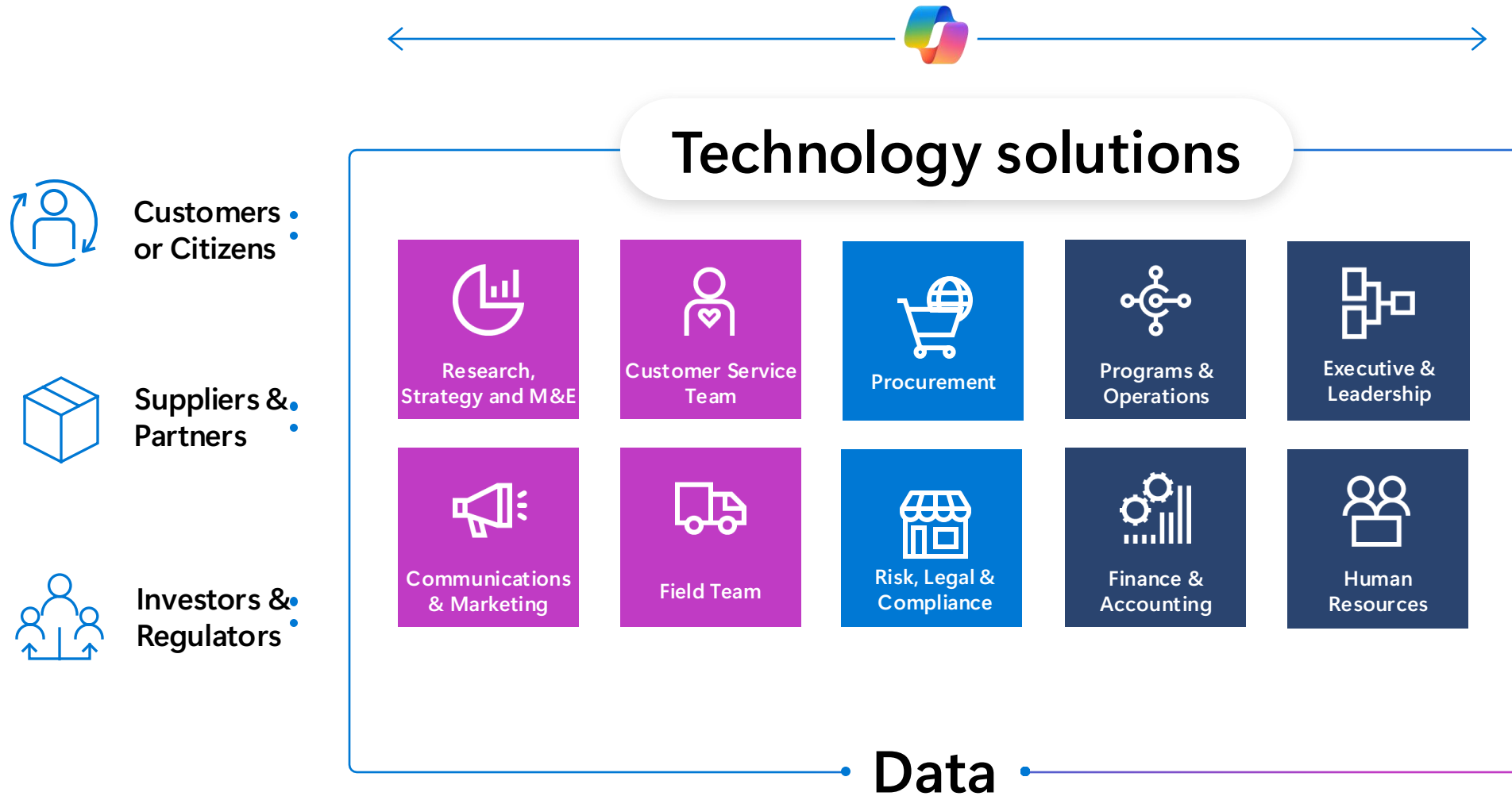
4

Seamlessly govern and protect your data

Break down data SILOS across every department...



to drive impact centricity across departments...



and unify your data to build a base for AI innovation.



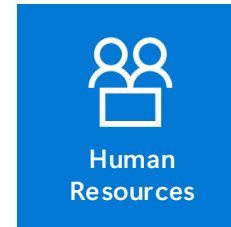
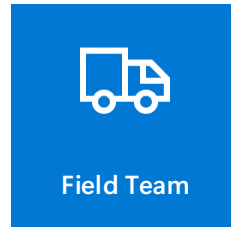
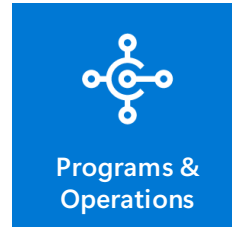
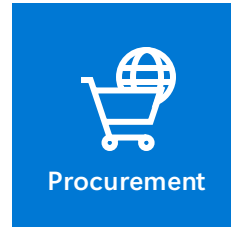
Optimized for AI-first processes

Improved Efficiency & Productivity

Faster, & More Efficient Processes

Minimizes Errors & Human Mistakes

Improved Collaboration Across Teams



Deliver high quality, on time & on budget

Enhanced Transparency & Accountability

Excellent Customer Experiences (CX)

Improved Governance & Decision-Making

Data + Intelligence + Security



Explore a continuum of solutions

Productivity & Collaboration Tools

Use Teams, Word, Excel, SharePoint which provide basic tools and secured Documents with CRM



Workflows Automation

Automate key processes through easy to configure tools on Power Platform e.g. Expense Claims or Contracts management

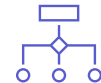


Governance, ESG, Risk & Compliance

eBoard for your Board Engagement, Smart Memo for memos tracking and Monival for your Risk & Strategy tracking



Engagement



Execution

Customer Engagement

CRM for your customers and citizens to ensure satisfaction rates are at the highest using Dynamics 365



Finance & HR Management

Dynamics 365 manages accounting, budgeting, and procurement, & HR staff onboarding, leave tracking etc



Reporting & Analytics

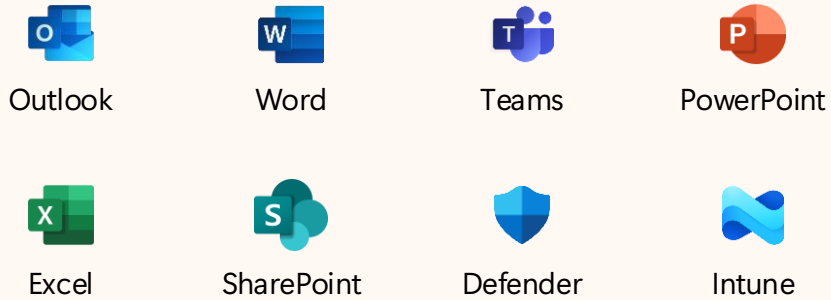
Power BI and AI CoPilot to generate and tell your executive & operational reports and analysis for decision making



Microsoft AI Business Solutions



Microsoft 365



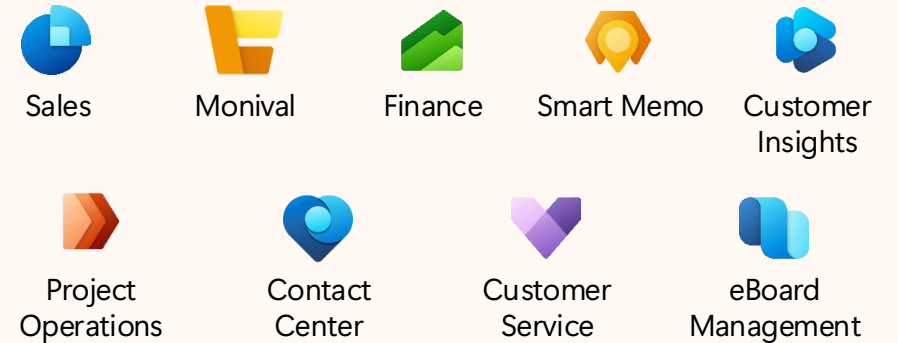
Windows



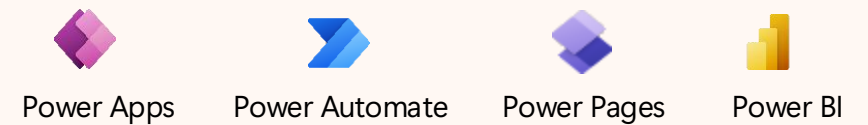
Copilot Studio



Dynamics 365 & Extended Tools



Power Platform



Agents designed for work



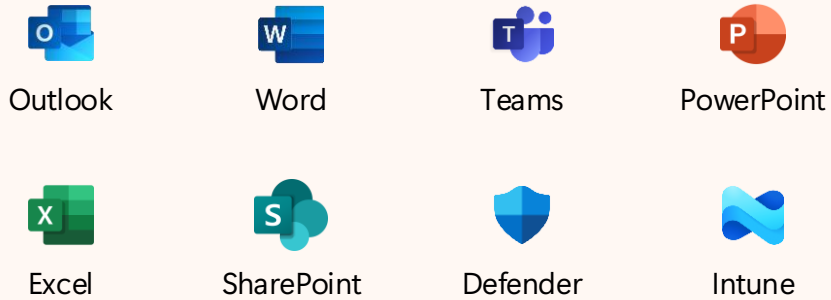
Live Demo

Showcase of the solutions

Microsoft AI Business Solutions



Microsoft 365



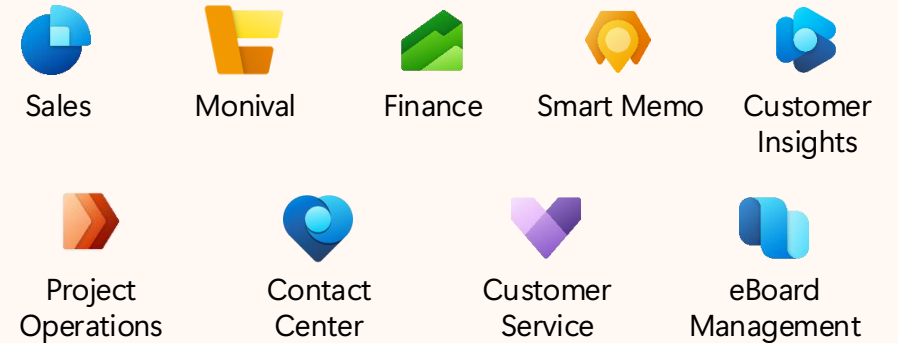
Windows



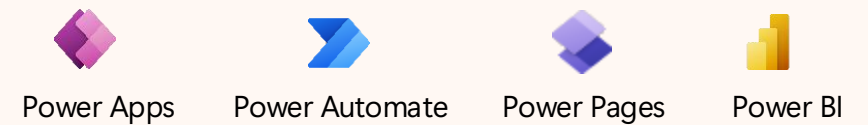
Copilot Studio



Dynamics 365 & Extended Tools



Power Platform

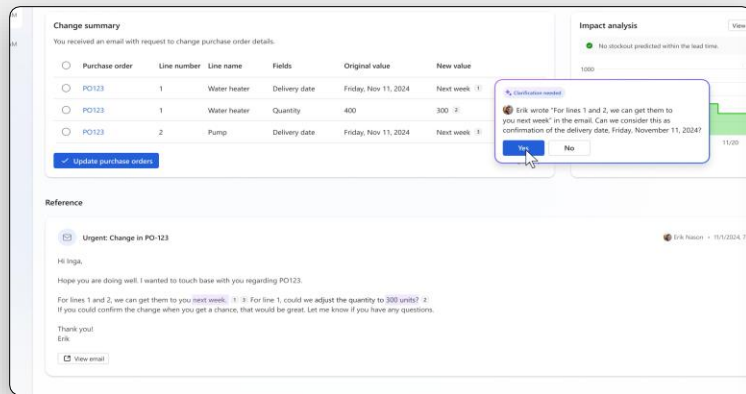


Agents designed for work

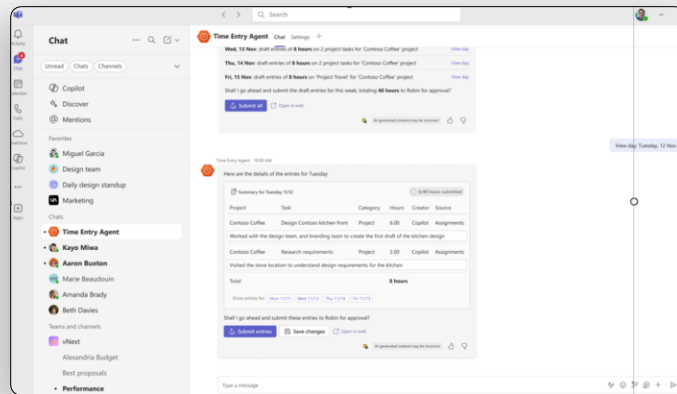


Let us help you find the right solution

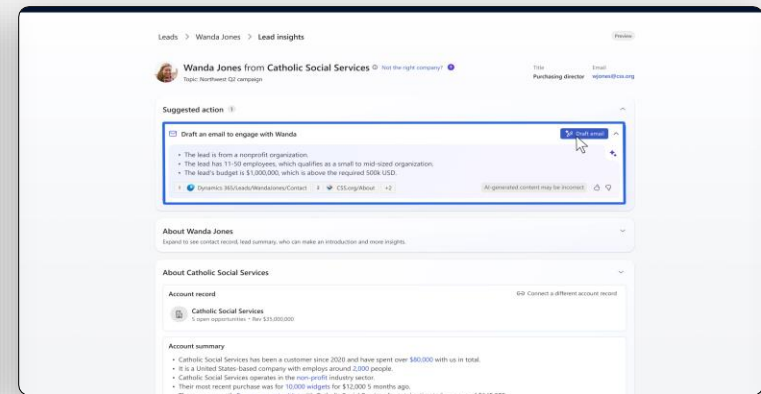
Business Processes
Automation



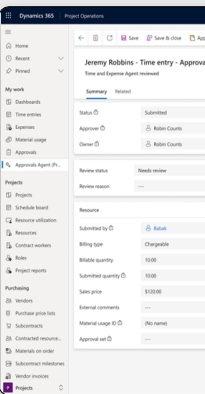
Board Management
eBoard



Memo Management
Smart Memo



Report



←..... Solutions vary in levels of complexity and capabilities depending on your need→

What to expect in 2026 in Tech Sector



Copilot

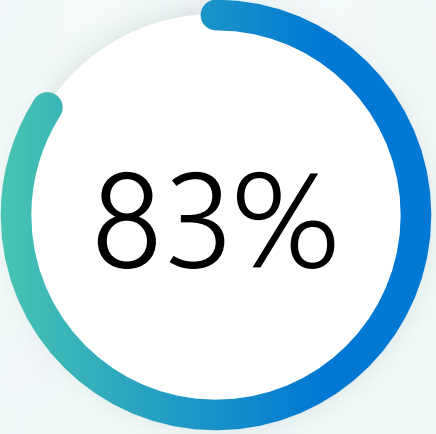
Every employee
has a Copilot



Agents

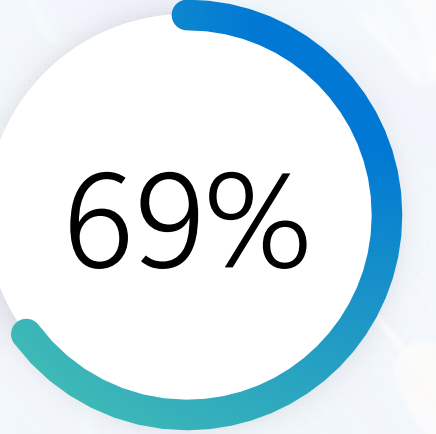
Every organization
process transformed by
agents

AI is only as good as the data it's grounded on



83%

of senior business leaders said their organization's AI adoption would be faster if they had stronger data infrastructure in place



69%

of top-performing companies have implemented data modernizations

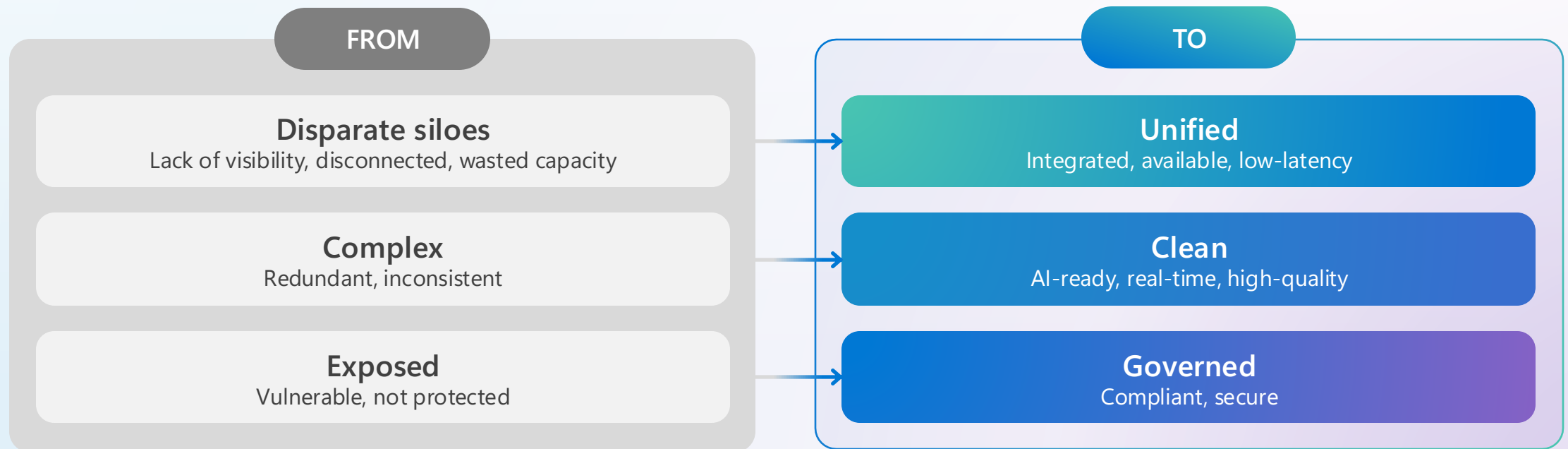
Sources: [Gartner](#), [EY](#)

Unlock AI with unified data

AI is only as good as the data it trains on

90% believe that unifying data on a single platform is critical for AI

72% agree that data issues are the most likely factor to jeopardize AI goals



1. [Cloudera](#)
2. [Databricks](#)

Where are you on the journey to Becoming Frontier?

Success framework

Enrich employee experiences

Do your employees use AI to onboard faster, get answer instantly and navigate policies easily?

Do you use AI agents to personalize learning and guide career growth?

Are you automating end-to-end onboarding, benefits, and internal mobility processes?

Reinvent customer engagement

Do your customer-facing teams use AI to get ready for customer meetings?

Do you use agents to triage customer issues and inquires across multiple channels?

Do you have multiple agents that fully resolves customer problems?

Reshape business processes

Do operations teams use AI to work more efficiently?

Do AI agents proactively gain insights and help improve operations?

Are you automating department workflows like procurement, compliance, and IT support?

Bend the curve on innovation

Do your developers leverage AI to speed up product development?

Do AI agents automate testing, docs, and releases?

Are you implementing multiple agents across your product development pipeline?

About Us



Who we are

About us

Our Mission

Services. Solutions. Success

Our Services & Solutions

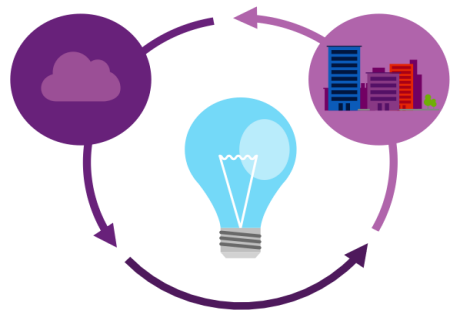
What we can do for you

Partners & Clients

For your success!



We are an
**AI-Native & Innovative
Technology Company**



Passionate about
delivering **Excellence
and Quality**



With **Services and
Solutions** provided at
digital-era **velocity**



empowering you to
achieve measurable
Success & Impact!



Our Mission

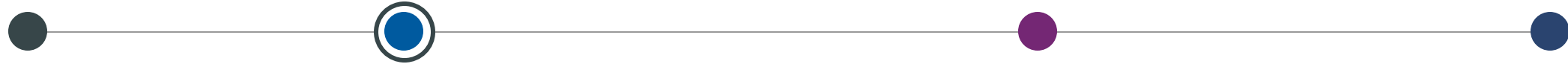


Who we are
About us

Our Mission
Services. Solutions. Success!

Our Services & Solutions
What we can do for you

Partners & Clients
For your success!



Our mission... is at the heart of our name



S

Services and
Solutions

I

Invested and
Integrated
into your

B

Business, for
you to

A

Achieve your

S

Success and

I

Impact.

Our Values:



Our Services & Solutions



Powering the AI Digital Age



Intelligent Business Platforms



Board Management



Smart Memo



CRM, ERP Solutions



M&E and Reporting



Microsoft Digital Transformation



Enterprise Systems



Productivity Systems



Business Process Automation



Robotics & Data Analytics Systems



Advisory, Consulting & Support



24/7 Support & Managed IT Services



Training Services & Capacity Building



IT Strategy & Roadmap



Security Assessments



Infrastructure Management

Why SIBASI for Enterprises & Govt?

40%

Average IT Cost
Reduction

99.9%

Uptime
Guarantee

<15min

Incident Response
Time

100+

Commercial & Govt Clients
Served



Commercial-First Approach

We understand business process automation, reporting, and data sensitivity requirements unique to industries



Flexible Engagement

Month-to-month contracts with no lock-in — because we earn your trust through delivery



Knowledge Transfer

We don't just fix — we train your team so you grow internal capacity alongside our support



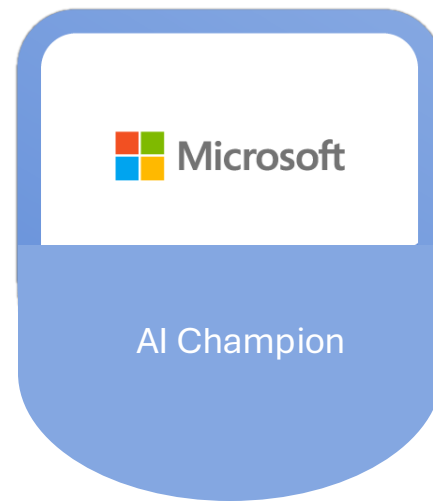
Q&A

Thank You

success@sibasi.ltd

+(254) 780 SIBASI

www.sibasi.com



siba.si/webinar-feedback





Thank you!

Contact Us

www.sibasi.com | +254 780 SIBASI